

Refraction Media Refund and Returns Policy

30TH JUNE 2016

Print and digital orders and subscriptions are non-refundable. We cannot refund part-used months in your subscription. If you cancel it will take effect from the end of your current billing cycle but you will continue to receive full access to your subscription until that time.

We reserve the right to issue refunds or credits at our sole discretion. If we issue a refund or credit, we are under no obligation to issue the same or similar refund in the future.

You can expect delivery of your first Magazine/s within 14 days of us processing your request.

If you do not receive your magazine order, and there is no signature confirming its delivery, one month after dispatch, please email us for a replacement copy. Please allow up to 2 weeks for delivery of replacements. Replacements are subject to availability.

We don't refund or return magazines after delivery.